## **Generac Mobile Products LLC Limited Warranty for Mobile Generators**

NOTE: ALL UNITS MUST HAVE A START-UP INSPECTION PERFORMED BY A GENERAC MOBILE PRODUCTS AUTHORIZED SERVICE DEALER

Generac Mobile Products LLC. (GMP) will, at its discretion, repair or replace any part(s) that, upon examination, inspection, and testing by GMP or a GMP Authorized Service Dealer (ASD), or branch thereof, is found to be defective under normal use and service, in accordance with the warranty schedule set forth below. Repair or replacement pursuant to this limited warranty shall not renew or extend the original warranty period. Any repaired product shall be warranted for the remaining original warranty period only. Any equipment that the purchaser/owner claims to be defective must be examined by the nearest GMP ASD, or branch thereof. It is highly recommended that scheduled maintenance, as outlined by the owner's manual and any component documentation, be performed by a GMP ASD, or branch thereof. This will verify service has been performed on the unit throughout the warranty period. This warranty is limited to and available only on Liquid-cooled units.

Warranty Coverage: Warranty coverage starts at the ship date from Generac Mobile Products, LLC. Registration of the unit will restart the warranty period up to six months from date of shipment.

Product Group	Warranty Period
MMG/MDG/MLG	1 year / unlimited hours 2 years / 2000 hours
MGG	1 year / 2000 hours
MCG	2 years / 2000 hours

## **Guidelines**:

- All warranty repairs, must be performed and/or addressed by a GMP ASD, or branch thereof.
- 2. All warranty expense allowances are subject to the conditions defined in *GMP Claim Policy Manual* (p/n 10000000820).
- All mobile gaseous generator (MGG) well sites must be certified; a copy of the gas chromatography must be sent to, and preapproved by, GMP prior to installation. Without pre-approval, warranty will be void in its entirety.
- Damage to any covered components or consequential damages caused by the use of a non-OEM part will not be covered by the warranty.
- Heater controls and circulating pumps are only covered during the first year of the warranty provision.
- GMP may choose to repair, replace, or refund a piece of equipment.

- 7. Warranty Labor Rates are based on normal working hours. Additional costs for overtime, holiday or emergency labor costs for repairs outside of normal business hours will be the responsibility of the customer.
- 8. Batteries are warranted by the battery manufacturer.
- Verification of required maintenance may be required for warranty coverage.
- 10. Engines and alternators used in Generac mobile generators carry a separate manufacturer's (OEM) warranty (the "OEM Warranties"), unless otherwise expressly stated. All warranty claims for defects in material and/or workmanship on GMP product OEM components should be directed through the OEM distributor/dealer network. OEM Warranties may vary and are subject to change. GMP shall have no liability under OEM warranties.

## The following will NOT be covered by this warranty:

- Costs of normal maintenance (i.e. tune-ups, associated part(s), adjustments, loose/leaking clamps, installation and start-up).
- 2. Any failure caused by contaminated fuels, oils, coolants/ antifreeze or lack of proper fuels, oils or coolants/antifreeze.
- 3. Failures caused by any act of God or external cause such as, but not limited to, collision, fire, theft, freezing, vandalism, riot or wars, lightning, earthquake, windstorm, hail, volcanic eruption, water or flood, tornado, hurricane, terrorist acts or nuclear holocaust, or any other matters which are reasonably beyond the manufacturer's control.
- **4.** Products that are modified or altered in a manner not authorized by GMP in writing.
- **5.** Failures due, but not limited to, normal wear and tear, accident, misuse, abuse, negligence, or improper installation or sizing.
- Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
- 7. Damage related to rodent and/or insect infestation.
- 8. Overnight freight costs for replacement part(s).

- **9.** Failure due to misapplication, misrepresentation, or bi-fuel conversion.
- Telephone, facsimile, cellular phone, satellite, internet, or any other communication expenses.
- **11.** Rental equipment used while warranty repairs are being performed (i.e. rental generators, cranes, etc.).
- 12. The warranty does not cover sales tax or any incidental costs including, without limitation, shipping or associated transportation charges, travel to and from repair sites, damages related to the loss of use, lost rentals, rental expenses and damages to property or equipment.
- 13. Any and all expenses incurred investigating performance complaints unless defective GMP materials and/or workmanship were the direct cause of the problem.
- 14. Any failed components warranted by the OEM (i.e. engine, generator, starting batteries, etc.).
- **15.** Normal maintenance and/or wear items (i.e. bearings, belts, bulbs, brakes, filters, fuses, fluids, hoses, tires, etc.).

This warranty is in place of all other warranties, expressed or implied, specifically GMP Makes no other warranties as to the merchantability or fitness for a particular purpose. Any implied warranties which are allowed by law, shall be limited in duration to the terms of the express warranty provided herein. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to purchaser/owner.

allow limitations on how long an implied warranty lasts, so the above limitation may not apply to purchaser/owner.

GMP's only liability shall be the repair or replacement of part(s) as stated above. In no event shall GMP be liable for any incidental or consequential damages, even if such damages are a direct result of GMP's negligence. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. You agree to make no claims against GMP based on negligence. This warranty gives you specific legal rights. You may also have other rights under applicable law.

FOR AUSTRALIA ONLY: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

FOR NEW ZEALAND ONLY: Nothing in this warranty statement excludes, restricts or modifies any condition, warranty right or remedy which pursuant to the New Zealand Legislation (Commonwealth or State) including the Fair Trading Practices Act of 1986 or the Consumer Guarantees Act 1993 ("CGA") applies to this limited warranty and may not be so excluded, restricted or modified. Nothing in this statement is intended to have the effect of contracting out of the provisions of the CGA, except to the extent permitted by that Act, and these terms are to be modified to the extent necessary to give effect to that intention. If you acquire goods from Generac Power Systems or any of its authorized resellers and distributors for the purposes of a business, then pursuant to section 43(2) of the CGA, it is agreed that the provisions of the CGA do not apply.

## GENERAC MOBILE PRODUCTS - 215 POWER DRIVE, BERLIN, WI. 54923-2420 Ph: (800) 926-9768 • Fax: (920) 361-2214

To locate the nearest GMP ASD and to download schematics, exploded parts views and parts lists visit our website: <u>www.GeneracMobileProducts.com</u>

Part No. 10000006179 Effective 10/1/16 Revision A (9/16)